

TO: ALL MEDIA

ATTENTION: NEWS EDITORS AND JOURNALISTS

DATE: 01 NOVEMBER 2023

MUNICIPALITY TO DISCONNECT ELECTRICITY IN EXTENSIONS

MOKOPANE: The Mogalakwena Local Municipality would like to inform all residents of Mokopane, specifically those residing in Ext. 12,14,17,19, and 20 about the continuation of credit control drive, Operation Tima.

In few day to come, the municipal officials (both in finance and electricity) will be intensifying their efforts to address outstanding debts owed to the municipality. The municipal Council and Management understands that financial circumstances can be challenging for some residents, but it is crucial to ensure the sustainable provision of essential services to the entire community.

It is regrettable to note that in the past three months or quarterly basis, the municipality has been incurring a loss of approximately 58 million rands in revenue due to illegal connections and non-payment for services consumed. These losses adversely impact our ability to maintain and improve critical infrastructure to deliver efficient services, and invest in community development projects.

To uphold our dedication to equitable and clear credit control procedures, the municipality has been disconnecting electricity services to those with substantial debt and those who default on payment arrangements.

Due to non-payment or unpaid municipal debt of thousands and millions of rands, over 280 Mokopane residents and farms were disconnected on weekend.

To prevent service disconnections, we kindly request all residents in Ext 12, 14, 17, 19 and 20 to pay off any outstanding debts as soon as possible. Ensuring the continued provision of critical facilities like trash disposal (waste collection), water, roads, sanitation and electricity is imperative. You support the community's general growth and well-being by paying for the services you use.

We recognise that certain residents might need help or have inquiries about unpaid bills. To address these concerns, the municipality's credit control department is available to provide guidance and support. Residents are encouraged to come to the municipality directly during office hours and also enquire about the municipality's Debt Relieve-Incentive Schemes.

Members of the community should take in cognisance that once they enter is a payment agreement with the municipality they should not default. Once they default they will have to make a new payment arrangement.

We appreciate the cooperation and understanding of all residents as we work together to ensure the financial sustainability of the municipality and the continued provision of essential services. Let us strive to build a responsible and thriving community by fulfilling our obligations.

Issued by Mogalakwena Local Municipality

Communications Unit

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